



Contact information

For further information or to request a placement, please contact us.

North Queensland Rural Family Support Service



0407 276 795 or 0417 290 553



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unitingcareqld.com.au/outback



North Queensland Rural Family Support Service



About the service

The North Queensland Rural Family Support Service (NQRFS) assists parents and caretakers to identify their own strengths, feel valued in their nurturing role and keep their children safe and well.

NQRFS is funded as a targeted family support service, classified as a secondary service, provided to children, young people and families who find themselves in vulnerable situations but are not currently subject to statutory child protection intervention.

NQRFS can work with family members, those who are parenting, whole families and community groups in relation to vulnerabilities related to household management skills and capacities.

Factors impacting on 'at risk' individuals and their families are diverse and included, but are not restricted to:

- Parenting difficulties
- Homelessness/housing instability
- Bullying
- Truancy
- Low self-esteem
- Neglect
- Social isolation
- Stress management
- Alcohol and drug abuse
- Limited household management skills
- Domestic violence
- Health issues - mental and physical



We aim to

NQRFS aims to assist to strengthen vulnerable rural and remote families to provide a safe, caring and supportive environment for their children. It provides access to services and opportunities to develop household management skills, including cooking, menu planning, laundry skills as well as time and financial management.

NQRFS support is not limited to times of emotional or family crisis, but can assist families to cope with emotional stress, whilst also assisting to understand family dynamics and increasing opportunities for involvement in social and community-based activities.

The Family Support Worker can assist clients in developing and/or building on skills such as budgeting, household routines, parenting, literacy and numeracy, linking and liaising with government and non-government departments and obtaining information.

The NQRFS engages children, young people, parents and families using a strengths-based, family and child-centred approach which aims to:

- Improve the wellbeing and safety of children, young people and their families
- Build the capacity of families to care for and protect their children
- Prevent entry or re-entry into the statutory child protection system

Eligibility

- There is a child/ren unborn to under 18 years of age.
- The family would benefit from access to family support interventions and/or referral to support services.